

Wine Tour FAQ

Q. *What does the Wine Tour consist of?*

A. One or two nights at a hotel in the Santa Ynez Valley (Santa Maria, Lompoc, Solvang area), breakfast each morning, lunch on Saturday and Sunday, banquet dinner on Saturday, tours and tastings in several wineries each day.

Q. *Where are we staying? What wineries will we be visiting?*

A. The locations and itinerary are available only to those who have paid for the wine tour. The hotel name and location will be provided to you via email before the tour. The winery itinerary will be passed out Friday night for those staying both nights. For those who are only spending Saturday night, directions to lunch on Saturday will be emailed to you and you will pick up your itinerary when you join us Saturday.

Q. *May I bring guests?*

A. Yes, but each couple needs to send in a separate registration.

Q. *Do my guests have to belong to the BMW CCA?*

A. No, but there's so many other benefits of being a member that we encourage everyone to join the club. Your guests can join up at www.BMWCCA.org. (Make sure they put your membership number into the "referred by" box so you get credit for the new membership.)

Q. *May I attend alone?*

A. Yes, but the only savings will be on meals. The lodging is the same regardless of whether one or two people stay in the room.

Q. *Can I just lodge with the group but pay for my own meals?*

A. The tour is a package deal and can't be broken into separate pricing units.

Q. *Can I arrange for my own lodging and just eat with the group?*

A. The tour is a package deal and can't be broken into separate pricing units.

Q. *Are children allowed?*

A. Yes, as long as they are well behaved and with you at all times. There is no extra charge for one (1) child, although the organizers reserve the right to charge double for teenagers.

Q. *Can I just hang out with the group at the wineries and not pay for the rest of the package?*

A. No, this is a package deal. Many of the wineries have limits on how many people they can accommodate. If you want to be part of the tour, you need to register for the entire weekend.

Q. *Will my cell phone work?*

A. Most cell phone companies have service in the area.

Q. *Can we caravan up?*

A. Since the group arrives at different times and from different places, it will be hard for the tour organizers to set up a caravan schedule. If you want to caravan and give us permission to send your contact info out to the group, we can help you that way.

Q. *What if I have to cancel?*

A. If you cancel before May 18, you can get a refund (minus a service charge if your check/credit card has already been processed. After May 10, the head counts will have already been given to the hotel and caterer and must be paid for regardless. If there are people on the waiting list who can be slotted into your spot, you will be eligible for a refund. Or you can sell your place to someone else.

Q. *What if I have to cancel at the last minute? Who should I contact?*

A. Mike Ward's cell phone is: 562.388.5629. Vince Vassallo's is: 310-919-9226. If you have to cancel at the last minute, we probably won't be able to give you a refund. But please call one of us anyway so we don't worry about where you are. If we are able to cancel any part of your tour, we can refund that part.

